



eFlex Electronic Filing

# **USER'S GUIDE FOR FILERS**

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# **EFILING BASICS**

This user's guide is intended to instruct filers on the features of the eFlex system.

The eFiling system is designed to make the work associated with initiating and processing a case more efficient and convenient for both filers and court personnel. Not only does the Interface allow filers to submit their documents to the court electronically, it also provides means for them to view case histories, check the status of their submissions, send follow up documents and access service lists.

For court staff, the software routes the filings to the appropriate personnel for review, response, generation of additional documents, or further action. For most integrations, when documents are filed in hard copy, once the court personnel have scanned the documents, the filer interface distributes a courtesy notice to electronic participants on the case and those participants may access the documents electronically.

In addition to the fields inside the login box: **Username, Password, Forgot your password, Forgot your user name**, and **Request Account**, the **login page** is also used to post occasional messages from the system administrator to the filers, such as announcing upcoming system maintenance that will make the system unavailable for a set period of time. Links to rules may also be posted for the convenience of the filer.

Located at the bottom of the Login page, and each subsequent page throughout the eFiling process, are informational hyperlinks which, when clicked, will direct the user to more information to assist them: eFiling Quick Reference Guide, Terms of Use, Privacy Policy, Payment Policy, Support, and about Tybera Development Group, Inc.

## **REQUESTING AN ACCOUNT**

- 1. Click the button **Request Account** on the **Login** page.
- 2. Read the **User Agreement.** Select the **radio button** at the bottom of the page that agrees to the contract. Click the **Submit** button.
- 3. Choose the applicable User Role and click Next.
- 4. *Pro Se* will be directed to the **Request a User Account Page**. All other roles will be directed to this page as well *after* first visiting the **Select an Organization Page before.** Scroll though the drop-down list in the **Existing** field and click the appropriate organization.

Image: Selecting an Organization when Requesting an Account

Select an Org	anization zation you belong to or type it in below:	Scroll down the organize			
Existing			~		
○ New			^		
Cancel Next	1ST ADVANTAGE SECURITY AND INVESTI	GATIONS INC			
	A New Company for Testing				
	A NEW COMPANY FOR TESTING 1				
	A. Mark Segreti, Jr., Attorney at Law				
	A1 Attorney Services				
	Aaron G. Durden & Co., L.P.A.		<b>,</b>		
	Aaron Lowe				

- 5. If the organization is not listed, click the radio button **New** and type the name in the provided field.
- 6. On the **Request a User Account Page,** create a user profile. Fields marked with an asterisk\* are required. Click **Submit**.
- 7. Login is available *after* notification is received that the account request has been approved.

### FORGOTTEN USERNAME OR PASSWORD

Log In	
User Name	
Password	
Log In	Forgot Your Password? Forgot Your User Name?
New Users	

#### A. FORGOT PASSWORD

- 1. If you have forgotten your password, click **Forgot Your Password** on the **Login page**. The *Request Password Reset* page will appear.
- 2. Enter your username and click Submit.
- 3. An email containing a link will be sent to the account listed on your user profile. Upon clicking the link, you will be directed to a page with a temporary password that you may use to login to the eFlex system.

- 4. After login, hover over the **My Profile Tab** and select **Change Password** from the dropdown menu.
- 5. Enter the temporary password in the **Password field**.

Image: Change Password Page

 ge. enunge i ussitoru	
Change Passwor	d
*Required Fields	
Password:	*
Your password must be at lea	ast 8 characters long, must contain a symbol other than a character or number, and must be different than your user name.
New Password:	*
Confirm New Password:	*
Cancel Submit	

- 6. Create a new password following the password requirements and type it into the **New Password field**. Be sure that the password you select is one you will remember, contains eight characters, including a special character (such as an exclamation point, asterisk, or period), and is different from your username.
- 7. In the **Confirm New Password field**, re-type the password exactly as you entered it in step 6.
- 8. Click **Submit** to save your changes.
- 9. Be sure you notify your legal assistant, or any others who may enter your filings for you, of the change in password.

#### B. FORGOT USERNAME

If you have forgotten your username, click **Forgot Your User Name** on the **Login page**. A page will appear asking you to enter the *primary email address* associated with your account.

- 1. Fill in your primary email address, and click **Submit**.
- 2. Check your email account for a message sent from the eFlex system. It will contain your username.

## **DOCUMENT PREPARATION PRIOR TO EFILING**

Documents must be submitted in an accepted format. Failure to do so will generate an error message.

• Documents need to be submitted in a **PDF format**. (The exception to this rule is for **Proposed Documents** which must be submitted as a word document (doc or docx). This enables court personnel to make appropriate changes to create an order.)

Image: Text that Identifies Acceptable Format Type for Document Upload

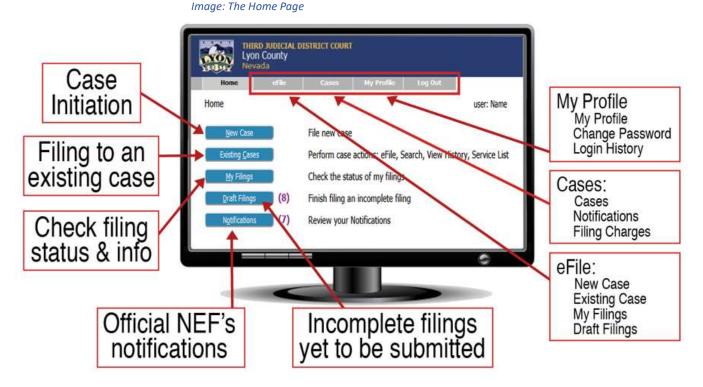
Document Category	~
Document Type *	Please Select Document Type From List Below V
Additional Text	
Access	Public
	O Sealed, Date of order to seal
	O Confidential
	Acceptable File Format Type(s) (*.pdf)
Document Location	Browse No file selected.
Add to Submission	[ Add ]

- Using only PDF format also applies to exhibits such as copies of contracts, copies of cancelled checks, etc. Scan and save these items as a PDF instead of jpg or jpeg.
- Individual document size is limited to **10 MB**. Multiple documents can be included in a single submission. The size limitation for an entire submission is **30 MB**.
- To keep the file size down when scanning, use the black and white setting rather than color (unless the loss of the color degrades the value of the evidence.) Color increases the size of a file. Another option to reduce file size is to reduce the dpi, as long as the resolution is high enough to make the document readable.

# **NAVIGATING THE FILER INTERFACE**

### THE HOME PAGE

The **Home page** of the **Filer Interface** is the first screen upon login. The **Home Buttons** provide quick access links to take the user to the screens most often visited. The user may also navigate the interface using the **Menu Bar** which is conveniently located across the top of every page. Hover over each tab to display page options available for the filer. Many of these menu items are replicated as a Home button.



- Any number in parentheses next to the **Buttons** indicates the number that has yet to be acted upon by the filer.
- The **username** appears in the upper right corner of the screen, based on the user's profile information.
- For best results, users are strongly encouraged to use only the navigation buttons that are displayed on the eFiling interface, rather than using the internet browser back arrow. These navigation buttons will appear at the bottom of each page and will give the user options such a Back or Next.
- Another navigation tool is the **breadcrumb trail** displayed at the top of every page, just under the **menu bar**. The active links show the pages the user has visited to get to the current page. Clicking any of these links will take the user back to the page listed.
- This is a web application. The web session will terminate automatically if there is no activity on the webpage for 20 minutes. A session is considered active as long as there is interaction with the web server, such as clicking **Next** or the **Submit** button. Typing in a text field does not count as being "active."

# **Buttons on the Home Page**

New Case

## **INITIATING A NEW CASE**

- 1. On the **Home Page**, click the **New Case** button. Alternately, hover over the eFile Tab and select New Case from the drop-down selections.
- 2. Click the appropriate **Jurisdiction**; click the desired **Case Category**; click the desired **Case Type**. Each page choice filters the available options on the next page.
- 3. On the Case Initiation page:

Image: Buttons to add Case Parties

a) Click the Add My Parties button to be directed to the Add a Party Page.

 Add Case Participants
 Add Other Parties
 (Any party to be served must be added as a distinct party.)

 Remove
 Participant Name
 Type
 Attorney/Agent for Party

 Click each button to add participants to the case.
 Description
 Description

- 4. On the Add a Party page:
  - a) Select the appropriate radio button for **Company** or **Person** and fill out text fields for information that you have, noting that fields with an asterisk are required in order to add the party to the case.
  - b) It is unnecessary to fill out the section **Add an Attorney for this Party** because the attorney filing will automatically be added as the attorney on the case since they are the one initiating the case for their client.
  - c) Click **Next** at the bottom of the page to return to the **Case Initiation page**.
- 5. On the Case Initiation page:
  - a) To add additional plaintiffs, click the **Add My Parties button** again and repeat the listed steps above.
  - b) Click the Add Other Parties button.
  - c) Create the profile following the steps above.
  - d) If the opposing attorney information is known, click the **Add button** under the **Add an Attorney for this Party** section.

Add an Attorney for this Party
Last Name Middle Name First Name Bar Number Type

e) Choose to fill in either the attorney's last name, the bar number, or the organization. Click the **Search button** to see if this individual is in the system.

Image: Attorney Se	arch Fields
Search Atto	ney
Last Name:	Bar Number:
Organization:	All Search
Cancel Clear	Fill in Name or Bar# or Organization. Then click SEARCH.

Image: Clicking Search opens a Table if there is a Match

f) The system will display possible matches, especially if an organization field has an entry and multiple attorneys may appear. Mark the checkbox next to the correct attorney. This will enable the **SAVE button** to be clicked. **Click** to proceed.

Last Name: Organizatio	n: All		ar Number:	~	Search	•	Clic	k			
Select and		orney(s) Middle Name	First Name	Suffix Name	Bar Number	Туре	Address	Phone	FAX	EMail	Organizatio
•	Viscomb	Lynn	Jennifer		112233	Attorney V	6000 East Lambert Drive Suite #2000 Dayton NV 89403 US				BARTLETT ANE ASSOCIATES

g) If there is not a match in the system, a red text message will appear. One may opt to skip the Add an Attorney for this Party section of the page, or choose to click the Clear button and proceed by clicking the Add New Attorney button.

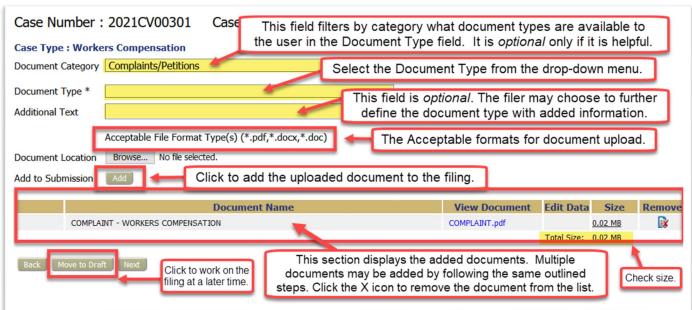
Search Attorney			
Last Name:	KANDARE	Bar Number:	
Organization:	All	V	Search
No attorney is found. Input o	orrect information and	click "Search" to find again. To add an attorney, click "Clear", then click "Add New Attorney".	
Cancel Clear Save	Add New Attorney		

h) The Add/Edit New Attorney Details pop-up box will appear when the Add New Attorney button is clicked. Fill in the fields will all known information. Be aware that the fields marked with an *asterisk* are required. Click the Save button at the bottom.

dd/Edit Nev	v Attorney Details
item	value
Title:	
First Name:	
Middle Name:	
Last Name: *	
Name Suffix: (Jr, Sr,)	
Bar Number: *	
Role Code:	Attorney V
Phone	(000) 000-0000
Fax	(000) 000-0000
EMail	
Address Line1:	
Address Line2:	
City:	
State:	~
Country:	UNITED STATES V
Zip/Postal Code:	
Organization:	
Cancel Save	

Image: The Add/Edit New Attorney Details Pop-up Box.

- i) Click the **Next button** at the bottom of the page to continue with the case initiation.
- 6. View the case participants listed. Click their *hyperlink name* to make any edits. Click **X** to remove them. Click **Next** to proceed.
- 7. On the Add a Document Page:



- a) **Document Category** Select a category from the drop-down list in this **Optional Field** to filter the choices that will display in the Document Type field.
- b) Document Type Select the appropriate document type from the drop-down menu. If the document type you need is not listed, try again by first removing your selection from the Document Category field. The filtering perhaps removed the document type you are searching for.
- c) Additional Text Enter text in this optional field to give greater detail to the document type, if desired. This description will display as part of the document listing in the Case Summary.
- d) Take note of the system acceptable **File Format Types** when choosing a document to upload. Choosing the wrong type will result in an error message.
- e) **Document Location** Click the **Browse** button to locate the document on your computer.
- f) Add Click to upload the selected document to the filing.

**NOTE:** Some document types require additional information. When applicable, after clicking **Add**, the user will be directed to another screen which will request the additional information. An example would be a *Notice of Case Association* for Pro Se filers. Fill out the requested information and click **Next**.

Add subsequent documents one at a time. (The total submission size must be less than 30 MB.) To view the listed document, click its *hyperlink title*. To delete, click the **Remove icon**.

- g) Move to Draft Button Click if you choose to finish the submission at a later time. All data will be saved. (To retrieve the Draft later, hover over the eFile tab and select Draft Filings. Click the *hyperlink Description* to proceed with the filing.)
- h) In the **On Behalf of column**, click the down arrow to select which case party is associated to the document listed. Click Add. This will display the individual with a *red X* next to their name. This X is for deleting the name if an error has been made.
- i) Click Next when all documents have been added.
- 8. **Review and Approve Filing Page** The filer is able to view, edit, add/or remove documents, select a payment method if applicable to the filing, go back to a previous page in the case initiation, cancel the filing, move the filing to be a draft in order to act on it at a later time, or submit the filing to the court.
  - a) **The Client #** This optional field is a convenience for filers with an internal filing system.
  - b) If there are required fees associated to the filing, the amount due will display as *estimated fees*. Click the Add Wallet Item button to create a credit card token for the payment of the fees for the filing. This will direct the user to the secure site of *Heartland*, Nevada Third District's third-party payment vendor. There you will be prompted to enter credit card information. Payment of all fees is required before the filing will be submitted to the court. If applicable to the filing, click the radio button Indigent or Government Agency.

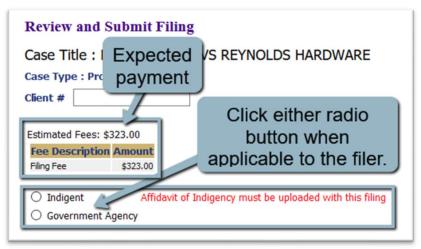


Image: Top Portion of the Review and Submit Filing Page

- c) The **Change Case Data button** enables the filer to return to the **Case Initiation page** to edit case participant information.
- d) Click the *hyperlink document title* to view the documents. Click the **Add/Remove Document button** to make changes.
- e) Use the optional **Special Filing Instructions field** as a means to communicate with the court.

f) Click the button **Submit the Filing.** You may also choose to select **Back** or **Move to Draft** as needed.

**NOTE**: When you initiate a new case as a case participant, the case number will automatically be added to your "*Cases*" list. These may be view by hovering over the **Cases Tab** in the menu bar and selecting **Cases** from the drop-down list. The **Cases data table** is a useful tool to easily find case-relevant information.

## FILING AN APPLICATION FOR FEE WAIVER

A Pro Se filer, or an attorney filing for his client, may submit documentation to the court to request fee waiver status, based on financial need, for up to one year. (After one year, it is required to file another Application, if needed.)

Two documents need to be filed as part of the fee waiver process: the **Application for Fee Waiver**, which is a financial form accessed by clicking the **District Court Forms link** on the **Filer Interface login page**, and a **Proposed Order to Proceed in Forma Pauperis**, which will be generated by the system.

- 1. For *case initiation*, on the Add a Document page, in the Document Category field, click the downarrow to select Applications.
- 2. In the **Document Type field**, select **Application for Fee Waiver**.
- 3. Click the **Browse button** and select the filled-out **Application for Fee Waiver form** from your computer.
- 4. Click Add. The Application for Fee Waiver will now be listed in the Document table.
- 5. In the **Document Category field**, click the down-arrow to select **Orders**.
- 6. In the Document Type field, select Proposed Order to Proceed in Forma Pauperis.
- 7. This action will gray out the **Browse button** and make it *inaccessible* for clicking. Instead, click the **Add button**.
- 8. This directs the user to a screen that identifies whose name will display on the generated proposed order and ultimately on the order signed by the judge. As a filer, review the information, make changes as needed, and click **Next** to proceed.
- 9. The proposed order will now display in the **Document table**. To view the document, click the *hyperlink* **View Generated Document**. Click the down-arrow in the **On Behalf of field** and select the appropriate name.
- 10. Click the **Next button** to proceed. Do not add a complaint or petition at this time. Wait until *after* the judge has issued an **Order Denying** or an **Order Granting the Application**.
- 11. On the **Review and Submit Filing page**, click the **Submit the Filing button**.
- 12. If the Order comes back as **DENIED**, the filer may proceed by filing their complaint or petition, knowing that the fee must be paid by them in order to submit the filing.
- 13. If the Order comes back as Granted, the filer may proceed by filing the complaint or petition. On the Review and Submit page in the payment section, the filer will select the radio button Indigent Request. The clerk will be able to verify on their end that this ruling is in place.

# Existing Cases

## FILING TO AN EXISTING CASE

On the **Home Page**, click the **Existing Cases** button. Alternately, hover over the **eFile Tab** on the **Menu Bar** and select **Existing Case** from the drop-down list. This directs the user to the **Cases Page**. The **Cases page** not only allows a filer to efile to an existing case, it also gives the user easy access to cases, documents filed to the cases, and to the service list information associated to a particular case at the time of the query.





1. The top portion of the **Cases page** displays a Case Number text field. Enter a case number and click one of the three buttons to its right:

Image: Action Buttons on the Cases Page

Cases	Proceed with a new filing.	Display the Case History.
Case Number	eFile History	Service List
Ex: 070900001 Search Cases	ties & how they	were served.

- The **eFile button** This button directs the user to the **Add-a-Document page** to proceed with a new filing.
  - The **History button** This opens a new browser tab and displays the **Case History**.
- The Service List button This opens a new browser tab and identifies those case parties who will receive a filing's notification electronically or those who will need to be served in the traditional manner. (This list will vary moment to moment depending on when new filers request an efiling account and gain access to electronic notification.)
- 2. The **Search Cases button** is also used in conjunction with entering a case number in the **Case number field** when the user chooses locate the case within the **Case Data Table**.

Image: The Search Button to Find a Case inside the Case Data Table

Cases	
Court: GENERAL DIVISI	ON
Case Number	
2020CV01712	eFile History Service List
Ex: 070900001 Search Cases	Click to search the Case Data Table.

3. The bottom portion of the page displays the Case Information Table.

Image: The Case Information Table

							Show Active	O Show Ir	active	O Show Both
			Case Title	▼ Case Number	eFile	Ca	ase Type	Judg	e	Service List
Ad	d 🛛	+ JENNIFER HOL	SON vs BARRY HODSON	2020 LS 00003	eFile	Legal Separation		JOHN MEAG	HER	Service List
Ad	d E	MARTINELL	Click the hyperlink	2020 FSO 00005	eFile	Registration of F	Click the hype	erlink		Service List
Ad	d E	E PEYTON JEN		2020 FSO 00004	eFile	Registration of F	Service List to	open	ER	Service List
Ad	d E	E DENVER OSS		2020 FSO 00003	eFile	Registration of F	the Certificate		ER	Service List
Ad	d E	JAVIER DUVA	Summary page.	2020 FSO 00001	eFile	Registration of F	Service page.		ER	Service List
CA.d	а) г	TECT DI ATNIT	EE VE TEET DECEMBANT	2020 01/ 00006	oCilo	Domostic Violone			UED	Copyleo Liet

- The data in each column has an ascending/descending sort feature that sorts alphabetically or numerically. Click the **column header** of choice to cause the table display to be organized according to the header selected. Clicking the column header a second time reverses the order of the displayed information.
- Hovering and pausing over any blue text hyperlink will pop-up a help guide for the user explaining what action will happen if you click on it.
- Clicking the +sign next to any listing in the Case Title column will expand the section and display the case documents. Clicking the hyperlink Document Title will open the document for viewing, printing, or saving. Clicking the – sign will collapse the section.
- a) Clicking the *hyperlink case number* in the **Case Number column** on the line of the intended case, will open a new browser tab and display the **Case History**, which includes case participant information as well as links to open, view, and print court-stamped documents in their final state as they are recorded permanently in the CMS (case management system).

#### Image: The Case History Page Displays in a New Browser Tab

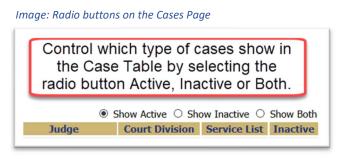
Image: The Service List Displays in a New Browser Tab

	21-CV-0062 : CRE Third Judicial		
	Clicking the +sign will expand the Participant ection. Clicking the -sign will collapse the section.	Appellar Responde Judge Amt. of Cla Jury/Non J	MELINDA MASON John P. Schlegelmilch - Dept 1 aim \$.00
	Appellant		Counsel of Record
KELLY CRELLIN 547 E BERKLEY LANE ECHO, NV 78987		Mark Klein 770 North A Suite 3500A Dayton, NV	
	Respondent[s]		Counsel of Record
MELINDA MASON 89 N STRATFORD AVENUE ECHO, NV 78987 File Date 07-20-2021 04:14:27 PM Plaintiff 07-20-2021 04:16:49 PM Plaintiff 07-20-2021 04:14:27 PM Plaintiff	Exhibit - Attached Filed By: KELLY CRELLIN Order Granting Application to Proceed in Forma Pa Filed By: KELLY CRELLIN Application for Fee Waiver Filed By: KELLY CRELLIN	Cas	Clicking the blue text docket listing will allow the user to view/save/print the court-stamped document.

- b) Clicking the *eFile hyperlink* on the **Case History page** will direct the filer to the **Add a Document page** to proceed with a new filing to the existing case.
- c) Clicking the *hyperlink Service List* in the Service List Column opens a new browser tab and identifies those case parties who received a filing's notification electronically or by traditional means. (This list will vary moment to moment depending on when new filers request an efiling account and gain access to electronic notification.)

	Service List		
Service List RE: 21-CV-0062			
Case Number:	21-CV-0062		
Judge:	Judge John P. Schlegelmilch - Dept 1 - Division 4234		
Court:	Third Judicial District Court		
	Family		
Case Title:	CRELLIN VS. MASON		
	omatically generated by the courts auto-notification system. 07-21-2021:09:55:19 AM		
Date Generated:			
Date Generated: As of 07-21-2021, the	07-21-2021:09:55:19 AM electronic filing system will send a Notice of Electronic Filing (NEF) to the following parties:		
Date Generated: As of 07-21-2021, the The electronic filing s	07-21-2021:09:55:19 AM electronic filing system will send a Notice of Electronic Filing (NEF) to the following parties: Mark Klein for KELLY CRELLIN		
Date Generated: As of 07-21-2021, the The electronic filing s	07-21-2021:09:55:19 AM electronic filing system will send a Notice of Electronic Filing (NEF) to the following parties: Mark Klein for KELLY CRELLIN ystem will not send a Notice of Electronic Filing (NEF) to the following parties, who must be notified by a traditional		
Date Generated: As of 07-21-2021, the The electronic filing s	07-21-2021:09:55:19 AM electronic filing system will send a Notice of Electronic Filing (NEF) to the following parties: Mark Klein for KELLY CRELLIN ystem will not send a Notice of Electronic Filing (NEF) to the following parties, who must be notified by a tradition: MELINDA MASON		

 d) Marking the checkbox in the Inactive column gives the user the option to hide the case from view by clicking their choice of radio buttons: Show Active, Show Inactive and Show Both.



**NOTE:** Any user with a correct case number can efile on a case; however, users will not be to view a case history unless they are a party on the case or counsel of record. Self- Represented filers will need to file a **Notice of Association** to be electronically connected to their case. This will permit them to view the case history.

# FILING A NOTICE OF APPEARANCE BY AN ATTORNEY

- When an attorney files a case initiation, the system will automatically add them to the case as counsel of record. Through the system they will be able to access all case records (other than sealed documents), receive notifications of activity on the case, and view all filed documents to the case.
- 2. When an attorney is counsel for the opposing party, after uploading their **Answer** or **Response** document, the system will direct them to a page where they enter in a **text field** the *name(s)* of *the case participant*(s) for whom they are filing and will be representing. This will associate the attorney to the case and through the system they will be able to access all case records (other than sealed documents), receive notifications of activity on the case, and view all filed documents to the case.
  - a) On the Add a Document Page, browse and select the appropriate Answer or Response document from your files.
  - b) Click the **Add button** to include the document as part of the submission. Image: Adding an Answer document type to the filing

Case Number :	20-PT-00210
Document Category	ANSWER ~
Document Type *	Answer V
Additional Text	
	Sealed Confidential
	Acceptable File Format Type(s) (*.pdf)
Document Location	Browse Rose Answer.pdf
Add to Submission	Add

c) This action will direct the user to the **Summary Administration page** where the user will type the name(s) of the case participant(s) for whom he/she is representing.



- d) Click the **Next button** to be directed back to the **Add a Document page**. Add additional documents to the filing, if desired, and click the **Next button** to proceed.
- e) Select the appropriate radio button for payment.
- f) Complete the filing by clicking the Submit the filing button on the Review and Submit
   Filing page.
- 3. When an attorney who is not on a case, clicks the **Existing Cases button** on the **Home page**, enters a **case number** in the *provided field* on the **Cases page**, and clicks the **History button**, they will see the following message:

Image: Error message denying access to a non-case participant

Request Denied:

You must be a participant on this case in order to see the full case history

The Attorney needs to enter his appearance on the case in order to access the case records, receive notifications of activity on the case, and view all filed documents to the case.

- a) On the **Add a Document page**, click the down-arrow in the **Document Category field** and select **Notices** from the menu.
- b) In the **Document Type field**, select **Notice of Appearance** from the drop-down menu.
- c) Click the **Browse button** to select the prepared document from your files.
- d) Click the **Add button** to include the document as part of the submission. This will direct the attorney to the **Summary Administration page** where the attorney will type the name(s) of the case participant(s) for whom he/she is representing.

SUMMARY AD	MINISTRAT	ION				
20-PT-00210						
Attorney Represen	tation					
Last Name	Middle Name				Enter the case	
X Klein	Allen Mark	12345	Attorney		participant(s) for whom you will represent.	
				/	,	
You do not have righ	its to access case in	formation for thi	is case. Plea	identify	the party(s) by name that this answer is in reg	gards to.
Answering Parties			-			
Back Next						

- e) Click the **Next button** to be directed back to the **Add a Document page**. Add additional documents to the filing, if desired, and click the **Next button** to proceed.
- f) Select the appropriate radio button for payment.
- g) Complete the filing by clicking the Submit the filing button on the Review and Submit Filing page.

## FILING A NOTICE OF CASE ASSOCIATION BY THE PRO SE FILER

A **Notice of Association** is a document type that is filed by a Pro Se (a self-represented filer) to enable them to gain electronic access to a case initiated by another, where they are listed as a case participant. All case documents, notifications, orders, and other pertinent case information will become available to the pro se filer through the system once the Notice of Case Association has been filed and approved by the court. For added ease and convenience, the Third Judicial District Court has configured this document type to be submitted without requiring an actual document to be prepared and uploaded to the system. If the Pro Se Filer fails to follow these steps, they will be met with this message when they try to access their case's Case History:

Image: Request Denied message for a non-case participant

#### Request Denied:

You must be a participant on this case in order to see the full case history

- 1. On the Home page click the button **Existing Cases**.
- 2. On the **Cases page**, enter the case number in the provided field. Click the button **eFile**.
- 3. On the Add a Document page, in the Document Category field, click the down-arrow to select *Notices*.
- 4. In the **Document Type field**, select *Notice of Association* from the filtered list.
- 5. For this document type, the **Browse button** is purposely disabled because there is no document to upload. Instead, proceed by clicking the **Add button** underneath the **Browse button**. This will direct the filer to the **Pro Se Notice of Case Association page**.

Image: Error message

Image: Disabled Browse Button on the Add a Document Page

Case Number : 21-CV-0016	
Document Category NOTICES Document Type * Notice of Association	
Additional Text Sealed Confidential Acceptable File Format Type(s) (*.pdf) Document Location Browse No file selected.	The Browse button will be grayed out & a document cannot
Add to Submission Add Document Name	be uploaded. View Do
Back Move to Draft Next	D button.

- 6. This page identifies you as the Filer, filing a **Pro Se Notice of Case Association**. (The case is marked "Sealed" at this point because the details of the case are not yet available to the Pro Se until after the Notice of Association has been filed and approved.)
- 7. Click Next.
- 8. You will be returned to the Add a Document page where you can see that the document type Notice of Association has been added to the filing. Click the down arrow in the On Behalf of field and select your name. Click the Add button. Your name will display with a red X next to it in case you need to cancel this action.
- 9. Click the **Next button**.
- 10. On the Review and Submit Filing page, click the Submit the Filing button.
- 11. A message will appear that your filing has been submitted. Click OK. Click the **Filing Status button.**
- 12. This directs you to the **My Filings page**. Here the status of your submission may be watched in the **Status column**. To return to this page later, hover over the **eFile tab** in the menu bar and **click My Filings.**

# My Filings

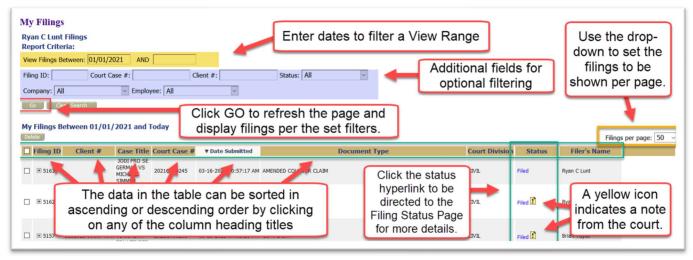
## **CHECKING THE STATUS OF A FILING**

On the **Home Page**, click the **My Filings button** to be directed to the **My Filings page**. Alternately, hover over the **eFile Tab** on the **Menu Bar** and select **My Filings** from the drop-down list.

#### Image: Navigating to the My Filings Page



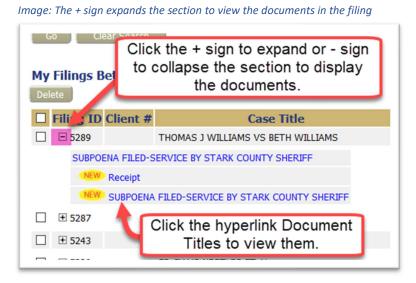




- Use the *filtering fields* at the top of the page to narrow your search: Filing ID, Court Case #, Status, or Client # (This number corresponds to the *optional* client # field on the Review and Submit page. It is offered as a convenience to the filer if they have an internal filing system related to their clients. It is not a number used by the efiling system.) For the fields View Filings Between, set the date to include the date of submission. Click Go to refresh the page and locate the submission listing.
- 2. **Column headers** in the data table have an ascending/descending sort feature that sorts alphabetically or numerically. Click the **column header** of choice to cause the table display to be organized according to the header selected. Clicking the column header a second time reverses the order of the displayed information.
- 3. The default column for the data table is the **Date Submitted column**, which means the most recent filings will be at the top. This is recognized by the block color difference of the column header that is controlling the data display. If another column is selected for filtering, this will become the new default setting for the session. If you leave the page and return again in the same time session, it will stay as the default setting. However, if you logout or the session

terminates because of inactivity, when you log back in, the setting will refresh and the **Date Submitted** will once again resume as the default column header.

4. Clicking the **+ sign** in the **Filing ID column** *expands* the section and displays the documents in the filing. Click the **- sign** to *collapse* the section. To view the documents, click their **hyperlink name**.



- 5. When viewing the expanded section after clicking the **+ sign**, if **Receipt** is one of the documents displayed, this means the filing has been processed and its status is **Filed**. The Receipt document is the **Confirmation of Receipt** document sent to the filer from the court. Click its *hyperlink* to open a new browser tab to view or print this document.
- 6. The right column is the Status column. This column allows the filer to follow the progress of the filing through its various stages of processing. Some statuses happen so quickly that each stage may not visibly be tracked. Clicking the Go button will refresh the page view and post any changes in the status. Once it has been completely processed, the Final state is Filed.

Other statuses include:

- **Received** The submission has received a time stamp and will be placed in a queue for further processing.
- Awaiting Approval The submission is in a queue for further processing.
- **Receipt Pending** An error occurred in communications. Call the e-Filing administrator.
- **Rejected** Submission was denied. See the note from the clerk for an explanation. To start the resubmission process, click **Resubmit**.
- Filed The final status of the filing. No further action. The filer should look at their case history or receipt of the submission to download signed documents and check for notes from the Clerk.

- Accepted-Presented to Judge –Accepted and routed to a Judicial Queue for a judge to review. This means that even though the submission has been filed, the proposed document may not have been reviewed at this time, but it has been presented to a judge.
- **Resubmitted** This submission was "Rejected," and the filer used the old submission to create a new submission. The status of this submission has no future value, and the filer needs to look at the new submission status.
- 7. Click the *status hyperlink* to be directed to the **Filing Status Page**. (see pg X for the section: Accessing the stamped documents and Confirmation of Receipt.)

## **RESUBMITTING A REJECTED FILING**

 If a clerk rejects a filing, they are instructed to enter a note for the filer to explain the reason why. With these instructions, the filer can correct the filing and resubmit it. The system flags the filer of the note using an *exclamation point inside a yellow rectangle*. Clicking the *hyperlink status* of the **Rejected**, listed under the **Status Column**, the user will be directed to the **Filing Status page** where they may read the note written by the clerk or in some instances, the message generated by the system.

Image: The Message returned to the Filer on the Filing Status page

tatus:	Rejected 04-05-2021:03:15:18 PM
eason:	The wrong document was submitted with your filing. Please correct and submit again.
lient #:	
iling ID:	5290
racking ID:	3842
ubmitted By:	Lunt, Ryan C
ate Submitted:	04-05-2021 03:14:06 AM
Official File Stamp:	
ase Title:	ED GY VS NESTLES ET AL
ourt Case #:	2021CV00301
ase Type:	Workers Compensation
ourt Division:	CIVIL

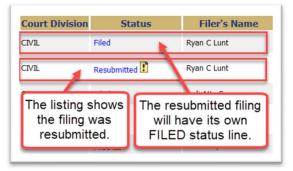
2. The system will also generate a "one-time-use" **Resubmit button** which will display to the right of the status column.

Image: The Rejected	and Resubmit Buttons
---------------------	----------------------

n Status	Filer's Name	
Rejected	Ryan C Lunt	Resubmit
Click to read th note from the clerk as to why	Click to co	

- 3. Click the **Resubmit** button. This will cause the eFlex system to *clone the information* from the rejected submission and route the user to the **Add a Document page** where the user can make the necessary corrections to the filing and proceed to resubmit the filing back to the court.
- 4. After the corrections have been made, click Next.
- 5. On the Review and Approve Filing page click Submit.
- 6. The **Filing Status page** will now display a **Resubmitted status** for the first filing and will create a new line for the resubmitted filing.

Image: The Display of the Resubmitted Status



## **ACCESSING THE STAMPED DOCUMENTS & CONFIRMATION OF RECEIPT**

The **Filing Status Page** allows you to access documents that were filed with your case for either viewing or printing purposes.

1. On the My Filings page, click the submission's hyperlink status inside the Status Column.



Image: Top Portion of the Filing Status Page



 The Documents, as filed in the original submission, will display in the section with the column headings **Document Name** and **View Document**. These documents do not have the court's time and date stamp.

Document Name CASE MANAGEMENT ORDER - Document Form Data Form Data		sul t	ocuments omitted with he Filing. ck to View.
Response: Response Document	Name View Docum	ent	Court's response, including time/date

Image: Bottom Portion of the Filing Status Page

- 3. Below the horizontal line is the **Response section**. This section displays the documents after they have been processed with the court's time and date stamp on them. When applicable to the document type, it will also have the court's electronic signature. Click the documents' hyperlink listings to display the document in a newly opened browser tab. Any document that is listed as *generated.pdf* is a system-generated document. Do not open the *form.xml link* as this is simply computer code that the system administrator can use for information should troubleshooting be necessary.
- 4. The Confirmation of Receipt is the Court's official notification that the submission was received. Click the hyperlink receipt.html to open a new browser tab to display the Receipt. It is recommended that you print or save a copy for your records because documents will be removed from your Filer Interface after 90 days. (The time is directed by the court and may be more or less than this default time.)

Image:	The	Confirmation	of Receipt
--------	-----	--------------	------------

#### **Confirmation of Receipt**

The following informa	tion confirms acceptance of your	filing by Stark County Clerk of Courts			
Case Information					
Case Caption	JERRY DAUGHERTY HASHN	MAN VS HEARTLAND BEHAVIORAJ			
Case Number	2020CV00200				
Case Type	Workers Compensation				
Judge	CHRYSSA N. HARTNETT				
Court	Stark County Common Pleas Court				
Filing Information					
Filer	Lisa M. Williams	This is the Court's			
Official File Stamp	01-27-2020:12:00:00 AM	official notification			
Filer Interface Id	4830				
Clerk Interface Id	3448	that the submission			
Payment Information		was received by the			
Payment Method	None Specified	court.			
Deposit Amount	\$0.00				
Documents					
generated.pdf	CASE MANAGEMENT ORDE	ĒR			

# Draft Filings

## **INCOMPLETE FILINGS**

On the **Home Page**, click the **My Filings button** to be directed to the **My Filings page**. Alternately, hover over the **eFile Tab** on the **Menu Bar** and select **My Filings** from the drop-down list.

Image: Navigating to the Draft Filings page



During the process of creating a filing, a filer may need to stop their work, save it, and continue their filing at a later time. The **Save to Draft button**, located at the bottom of each filing page, is used for this purpose. Additionally, eFlex uses the **Draft feature** as a backup should the internet connection unexpectedly go down

Image: The Move to Draft Button at the Bottom of each Filing Page



To retrieve the Draft later, click the **Draft Filings Button** or select from the **Menu Bar**. A list of any partially completed submissions will display. To proceed, click the *hyperlink Description* on the line of the filing you intend to complete. Most submissions will default to the **Add a Document page**. If you need to back up to the **Case Initiation page**, press the **Back** button on the **Add a Document** page.

Image: Click the Hyperlink to Proceed with the Draft Filing

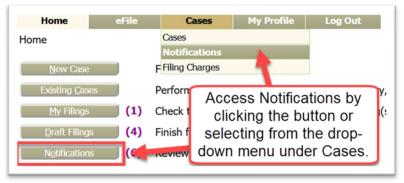
D	raft Fili	ngs		Click the hyperlink Description to proceed.					
_	Delete	Client #	Court Case #	Case Title	Description	▼ Create Date	Court Division	Days Until Deletion	
	4868	Clienc #		RONNY DONALDSON VS PROFESSOR CAR REPAIR				Days onth Deletion	

# **Notifications**

## **NOTIFYING THE CASE PARTIES**

On the **Home Page**, click the **Notifications Button** to be directed to the **Notifications page**. Alternately, hover over the **Cases Tab** on the **Menu Bar** and select **Notifications** from the drop-down list. If there is a number in parentheses next to the **Notifications** button, this indicates how many "unread" notifications currently exist.

Image: Navigating to the Notifications Page



The eFlex system generates emails, or *courtesy notifications*, to communicate with the efiling account user when filings are submitted on their cases. All email addresses entered in their profile will receive the email messages. There are 3 types of email notifications sent:

- Received Notice This states that their submission was *received* by the court.
- Accepted Notice This states that their submission was *accepted*, or approved and recorded by the court.
- Courtesy NEF The "NEF," which means Notice of Electronic Filing, identifies document(s) that were filed to the court and which case participants received electronic notification through the eFiling system and which participants need to be served in the traditional manner. Addresses for the latter are included for mailing purposes. A link inside the NEF email is provided to direct the filer to the login page and then on to the Notifications page where the official notification, along with the documents, may be viewed.

**NOTE:** Once you have efiled on a case and have been added as a party to that case by the clerk of court, your username will be associated with that case. When someone else sends a follow-up submission on any case on which you have been indexed as a participant, you will receive a *courtesy email* of this action and an *official notification* on your **Notification page.** 

**NOTE:** For participants on the case that *do not* have an efiling account, it is required of the efiling user to continue the practice of service to those participants via paper and to include the **Certificate of Service** as part of the documents in the filings.

## **OVERVIEW OF THE NOTIFICATIONS PAGE**

Image: The Notifications Page

Notifications Notifications for B Search By: All Go Clear Sear Delete Mark As Read	rian Taylor v	The Bolded Title and <u>uno</u> <u>envelope</u> indicate th Notification has not beer Click Title to open the N	e vie n read. d	lick the Document Title to aw or save each individual late-stamped document.
Notification	Id COMPLAINT was fike	Documen t(s) filed by ed by Brian Taylor	РІТТМАІ	The Unbolded Title and
	Documents: AFFIDAVIT OF INDI COMPLAINT For Bre	GENCY On Behalf of Plaintiff		the <u>opened envelope</u> show the message was
7809	Retraction Notice: AM	IENDED MOTION filed by Brian Taylor wa	as rejected	read. This can be reversed by clicking the
7805	AMENDED MOTION w	as filed by Brian Taylor	VINTAGE	MARK AS READ button.
7787	AFFIDAVIT was file	d by Brian Taylor	VINTACE	

 Use the two Search By fields at the top of the page to filter the display of information in the Notifications Data Table. In the left field, select a search category from the drop-down menu: Notification ID, Description, Case Title, Case Number, or Court Division. In the right field, enter the corresponding information. Click Go to *initiate the Search*. Clear the filtering fields by clicking the Clear Search button.



- 2. The data in each column has an ascending/descending sort feature that sorts alphabetically or numerically. Click the **column header** of choice to cause the table display to be organized according to the header selected. Clicking the column header a second time reverses the order of the displayed information. This is a useful tool when searching through a lengthy data table.
- 3. Notifications that *have not* been read will have a bolded heading in the **Document(s) filed by** column and a closed envelope to the left of the **Notification ID.**
- 4. Clicking the *hyperlink* Document Title will open a new browser tab to display the *official* NEF, or *Notice of Electronic Filing*.
  - a) The top of the NEF contains case-related information, including **document(s)** filed.

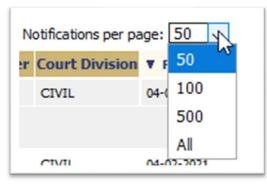
- b) The bottom portion of the NEF indicates the service requirements at the time the listed document was submitted. (Future or past submissions may have different service requirements.)
- c) Persons with eFiling accounts being served electronically are listed first on the NEF.
- d) Persons still requiring service by traditional means are listed under the second heading.

Image: The NEF – Notice of Electronic Filing

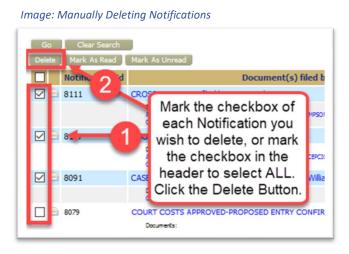
	LECTRONIC FILING [NEF]
A filing has been submitted to Judge: Judge NATALIE R HA	
Judge. Judge NATALIE K HA	OF 1 - DIVISION 843129
Official File Stamp:	02-22-2021 02:30:28 PM
Notification Date:	03-16-2021 10:50:16 AM
Court:	Stark County Common Pleas Court
Case Title:	BANK VS JOHN DOE
Document(s) Submitted:	COMPLAINT - FORECLOSURE
	PRELIMINARY JUDICIAL REPORT
-	Jodi Atty German
You may review this filing by cl	icking on the following link to take you to your <u>cases</u> .
You may review this filing by cl	
You may review this filing by cli This notice was automatically ge	icking on the following link to take you to your <u>cases</u> . enerated by the courts auto-notification system.
You may review this filing by cli This notice was automatically ge	icking on the following link to take you to your <u>cases</u> .
You may review this filing by cli This notice was automatically ge The following people were serv	icking on the following link to take you to your <u>cases</u> . enerated by the courts auto-notification system.
You may review this filing by cli This notice was automatically ge The following people were serv	icking on the following link to take you to your <u>cases</u> . enerated by the courts auto-notification system. red electronically: JODI ATTY GERMAN for BANK
You may review this filing by cli This notice was automatically ge The following people were serv	icking on the following link to take you to your <u>cases</u> . enerated by the courts auto-notification system. <b>red electronically:</b> JODI ATTY GERMAN for BANK <b>been served electronically by the Court. Therefore, they must be served by traditional mean</b>
This notice was automatically ge	icking on the following link to take you to your <u>cases</u> . enerated by the courts auto-notification system. red electronically: JODI ATTY GERMAN for BANK been served electronically by the Court. Therefore, they must be served by traditional mean JOHN DOE

- 5. Notifications that *have* been read will have an unbolded title with an opened envelope.
- 6. Users may use the buttons **Mark as Read** and **Mark as Unread** to manually change the display of the envelope.
- 7. To view the document(s) within the filing, click the *hyperlink document title* listed under the
- 8. **NEF title** in the **Documents(s) filed by column**. The time-stamped document will display as a pdf. It is recommended that users download hard copies for their records.
- 9. The number of notifications shown per page can be adjusted by selecting another menu option from the **Notifications per page** drop-down field. It is located on the right above the Data Table.

Image: The Notifications per Page field



10. The system is coded to auto-clean the notifications after a set period of time as determined by the court. Users can manually clean the page by using the checkbox in combination with the delete button.



# Tabs on the Menu Bar



Image: The eFile Tab and its Drop-Down Menu

**NEW CASE –** 

Home	eFile	Cases	My Profile	Log Out
Home	New Case			
	Existing Case			
<u>N</u> ew Case	My Filings			
E dation Co	Draft Filings			-l. <u>1</u>

The selections available to the Filer under the **efile Tab** are:

Selecting New Case from the drop-down menu under the eFile Tab takes the

user to the same page as if they had clicked the **New Case button** on the **Home Page**. It directs the user through the process of selecting Court, Division, Case Category, Case Type, Case Initiation, Adding Parties, Adding Documents and ending with the Review & Submit Page before sending the case initiation filing to the court. Because the Menu Bar is available on every page, it is not necessary to return to the **Home Page** to click the **New Case Button**.

- **EXISTING CASE** Selecting **Existing Case** from the drop-down menu under the **eFile Tab** takes the user to the same page as if they had clicked the **Existing Cases button** on the **Home Page**. It directs the user to the **Cases page**, where they can choose to efile, view a Case History, or view the current Service List which identifies which case parties will receive an NEF and which ones must be notified by a traditional method of service.
- <u>MY FILINGS</u> Selecting My Filings from the drop-down menu under the eFile Tab takes the user to the same page as if they had clicked the MY FILINGS Button on the Home Page. It directs the user to the My Filings page where they can get an overview of all their filings. This includes checking the current status of their filings, viewing and printing the court-stamped documents that were submitted with their filings, and viewing and printing the Confirmation of Receipt.
- DRAFT FILINGS Selecting Draft Filings from the drop-down menu under the eFile Tab takes the user to the same page as if they had clicked the Draft Filings Button on the Home Page. It directs the user to the Draft Filings page where a table of partially completed filings may be viewed. To proceed with any one of them, click the *hyperlink Description* and it will direct you to the Add a Document page. If edits need to be made on the Case Initiation page, press the Back button to be directed there. Continue with the usual steps for filing to a new or existing case and submit the filing to the court.



Image 38: The Cases Tab and its Drop-down Menu

Home	eFile	Cases	My Profile	Log Out		
Home		Cases				
		Notifications				
<u>N</u> ew Case		F Filing Charges				
Existing Cases		Perform case ac	tions: eFile, Sea	rch, View Histo		

The selections available to the Filer under the Cases Tab are:

- CASESSelecting Cases from the drop-down menu under the Cases Tab<br/>takes the user to the same page as if they had clicked the Existing Cases Button<br/>on the Home Page. It directs the user to the Case page where a case data<br/>table, made up of the user's own cases, can be searched to view individual<br/>cases in greater detail. Here they can efile to one of their own cases or any<br/>other existing case, view case histories and documents on cases in which they<br/>are council of record, or see the service list information associated to one of<br/>their cases at the time of the query.
- **NOTIFICATIONS** Selecting **Notifications** from the drop-down menu under the **Cases Tab** takes the user to the same page as if they had clicked the **Notifications Button** on the **Home Page**. It directs the user to the **Notifications page** where they can view the official **NEF's** received from the court as well as see all the court-stamped documents of filings that any party of their cases have made.
- FILING CHARGES Some documents filed to the court require the payment of fees. The total amount owing will show on the final page before submission (Review and Submit Filing page). After submission, the filer is directed to the secure site of PayGov.US, Stark County's third-party payment vendor, to enter their payment information. The eFlex system records the payments and keeps track of payment information going back twelve months.

**NOTE:** If the filer goes to the court and makes a direct payment to the clerk, these payments will not appear in eFlex.

### **OVERVIEW OF THE FILING CHARGES PAGE**

1. On the **Filing Charges page**, click inside the **date fields** to select a date range from the pop-up calendar. Click **Go**.

iling Char	ges		Se	elect a Dat	te Range.
View Filings Bet	ween: 12/01	/2020 AND 03/17/2021	] [	Click to o Case H	
Charges Be		Click to export to excel	for Jodi	Atty German	
Filing ID	Tracking ID	Case Title	Client #	Case Number	Court Division
4786	3422	TEST SMITH VS			CIVIL
4700					
5001	3569	MARY WILLIAMS VS BILL MURRAY			CIVIL
	3569 3624	MARY WILLIAMS VS BILL MURRAY BARB DOLL VS SPOT DOG		2021CV00246	CIVIL CIVIL

Image: Left Side of Filing Charges Data Table

#### Image: Right Side of Filing Charges data table

Description	▲ Date	Account	Authorization Code	<b>Receipt No.</b>	<b>Court Fees</b>
COMPLAINT	01-26-2021 01:28		6410095		\$323.00
COMPLAINT	02-26-2021 03:48		6410114		\$323.00
COMPLAINT - FORECLOSURE	03-04-2021 09:32				\$590.19
				Total:	\$1,236.19

- 2. The information will display in a data table: Filing ID, Tracking ID, Case Title, Case Number, Court Division, Description, Date, Account, Authorization Code, Receipt No. and Court Fees. Each column in the data table has an **ascending/descending sort feature** by clicking on the column heading and controlling the order of the listings with the up/down arrow. This is a useful tool when searching through a lengthy data table.
- 3. Another useful tool is clicking the *Export to file* hyperlink. The default will allow you to export this to an excel spreadsheet. Other options are available as well.



Image: Options for Exporting File

/iew Fil	Opening export.xls You have chosen to export.xls which is: Mic	but the data can also be opened & viewed	Choose	X Helper Application	×
Char Expo	from: https://	with other options.	8	Microsoft Excel 97-2003 Worksheet export.xls	
Filir 4786	What should Firefo		Send t	his item to:	•
5001		Other	×	Microsoft Excel	î
5063	O Save File Do this auton	natically for files like this from now on.	6	Firefox	
		ОК		Internet Explorer	
Ļ			° 🚺	Office XML Handler	
				Notepad	~

#### Image: The My Profile Tab and its Drop-down Menu

Home	eFile	Cases	My Profile	Log Out
Home			My Profile	
			Change Password	
New Case	F	ile new case	Login History	

The selections available to the Filer under the **My Profile Tab** are:

**MY PROFILE -**When you register for an account, you are required to provide profile<br/>information, which can be edited or updated later as needed. Periodically you<br/>might see a pop-up asking you to verify the current profile info. The default for<br/>the pop-up reminder may be every 90 days. This is set by the system<br/>administrator per the court's instructions, so it may be more or less frequent.

#### **OVERVIEW OF THE USER PROFILE PAGE**

- 1. Hover over the **My Profile Tab** and select **My Profile** from the drop-down menu. The **User Profile page** will appear and display the information entered when the user account was created or modified.
- 2. To change the information in the user profile, click the button **Modify User Profile**. This will direct the user to the **Modify User Profile page**. Fields that display a textbox may be modified.

mage:	ine	ινιοαι <u></u> τγ	User	Profile	Button	

User Profile	
Brian Taylor	
User Name:	btaylor
Organization:	TYBERA DEVELOPMENT GROUP
Bar Number:	0006431
User Identifier:	
Phone:	
Fax:	
EMail:	btaylor@tybera.com
1st Alternate EMail:	
2nd Alternate EMail:	
Address:	563 East 770 North
	Orem, UT 84097 US
Role:	
	Attorney Not Available
Date Approved: Expiration Date:	Not Available
Lockout Date:	
	Change Desquard
Modify User Profile	Change Password

**NOTE:** It is important that the primary email associated with this account is kept up to date as that is the way the eFlex system communicates with you about activity that has taken place on

your cases. If you change your email account and do not record the new email on your user profile, you will no longer receive NEF's (Notifications of Electronic Filing) for your cases.

- 3. *Optional:* The alternative email addresses are provided so that someone else can receive email notices when you receive courtesy notices on your cases. This may be used for partners or assistants.
- 4. *Optional:* The eFlex system default is to automatically send users emails notifying them of status updates for action taken on their filings. If you do not wish to receive email updates on status changes for received filings, approved filings, partially approved filings, or rejected filings on all of your cases, select the appropriate radio button to discontinue that service.
- 5. Click Submit to save the changes you have made and be returned to the **User Profile page**.

**NOTE:** If modification needs to be made to information on the **Profile page** that does not appear to be editable, such as the organization to which the user is associated, the user will need to contact the system administrator for assistance.

<u>CHANGE PASSWORD</u> - You may change your password whenever desired. Periodically changing of your account password is a wise security measure. We recommend that your password be something that you can remember, but is difficult for others to figure out. A strong password has symbols, upper and lower case characters, and numbers. Passwords are case sensitive.

Image: The Change Password Fields

Change Passw	vord
*Required Fields	
Password:	*
Your password must be	at least 8 characters long, must contain a symbol other than a character or number, and must be different than your user name.
New Password:	*
Confirm New Passw	vord: *
Cancel Submit	

### **STEPS ON THE CHANGE PASSWORD PAGE**

- 1. Hover over the My Profile Tab and select Change Password from the drop-down menu.
- 2. Enter the temporary password in the Password field.
- 3. Create a new password following the password requirements and type it into the **New Password field.**
- 4. In the **Confirm New Password field**, re-type the password exactly as you entered it in step 3.
- 5. Click **Submit** to save your changes.
- 6. Be sure you notify your legal assistant, or any others who may enter your filings for you, of the change to your password.

**NOTE:** When you are changing your password using the **Forgot My Password feature** on the log-in page, make sure in the first password field that you type the *new temporary password* given you in the email. Don't try to remember your old password because that information no longer applies.

**LOGIN HISTORY** - The Login History screen shows your login failures. Its purpose is to help you monitor any unauthorized login attempts. If your account has too many login failures, the system will automatically suspend your account. If this occurs, call the support helpline to reset your password. Changing your password on a regular basis is one way to help avoid unauthorized access to your account.

#### **STEPS ON THE LOGIN HISTORY PAGE**

- 1. Hover over the **My Profile Tab** and select **Change Password** from the drop-down menu.
- 2. The **Login History page** appears displaying a list of the login attempts along with the date, login result, and IP address of the requesting machine.

Image: The Login History Page

Login History						
Mark Klein Log In History						
Employee Account Status: Active		Entries per page: 50 ~				
Date Logged In	Log In Result	Requesting IP Address				
2021-03-11 15:39:50.0	Succeeded	192.168.247.151				
2021-03-04 12:36:12.0	Succeeded	192.168.247.151				
2021-03-04 12:23:07.0	Succeeded	192.168.247.151				
2021-02-24 10:03:19.0	Succeeded	192.168.247.151				
2021-02-24 09:51:24.0	Succeeded	192.168.247.151				
2021-02-23 08:20:36.0	Succeeded	192.168.247.151				
2021-02-22 15:19:09.0	Succeeded	192.168.247.151				
2021-02-22 13:43:24.0	Succeeded	192.168.247.151				
2021-02-04 13:34:32.0	Succeeded	192.168.247.151				
2021-01-07 10:33:49.0	Succeeded	192.168.247.151				
2020-12-29 14:51:17.0	Succeeded	192.168.247.151				

Log	) Out			
Image: The Log	Out Tab			
Home	eFile	Cases	My Profile	Log Out
Home				

- 1. To log out and terminate the current session to the server, click Log Out on the Menu Bar.
- 2. A red text message will appear if you have incomplete filings and ask if you are sure of this action.

Image: Warning Message to the Filer
You have incomplete filings. Are you sure you want to log out? Yes No

3. Review the list of incomplete filings that have yet to be submitted to the court. These filings include those the Filer purposely postponed by clicking the Move to Draft button as well as any the system automatically added. (The eFlex system automatically executes a save action on incomplete filings when a user selects Logout.) The information entered will be saved in draft form and accessible for completion on subsequent logins. To retrieve the Draft later, hover over the eFile tab and select Draft Filings. Click the hyperlink Description to proceed with its filing.